

14 JULY 2007: PLENARY, PARALLEL LECTURES, DISCUSSION GROUPS AND WORKSHOPS							
TOPIC	CODE	TITLE	NAME	ORGANIZATION	LANGUAGE	TARGET	REMARKS
Plenary 1st session 09.00-10.30							
Emotions and communication	CP01	War and Peace in the life of a couple: short domestic scenes	Thomas d'ANSEMBOURG with Dominique LAHAUT	NVC-Europe, B	All languages	General	
Parallel Lectures 1st session 11.00-12.00							
Education programmes for children	CL01	The relevance of compassionate communication in education	Nada IGNJATOVIC-SAVIC	Non violent communication centre - Serbia	English French German	General	
		Helping Young Children to develop Coping Skills	Chris BALE	Partnership for Children - UK			
Internet Counselling	CL02	The letter in a bottle in the Internet Ocean: implicit requests for help in e-mails sent to <i>Telefono Amico Italia</i> - Second part: focus on the main questions and perspectives for the continuation of the research	Paola FORNASIER Luca RUSI	Dept.of General Psychology, University of Padova - I	English French Italian	General	Continuation in a 1 hour workshop
		University students' Internet mediated narratives about depression and stress	Camilla GRANHOLM	Församlingarnas Samtalstjänst i Södra-FIN			Continuation in a 1 hour workshop
		Sharing emotions by Internet exchanges	Jean-Pierre IGOT	S.O.S Amitié - F			Continuation in a 1 hour workshop
		Internet Counselling	Inger Johanne AAS	Kirkens SOS - N			Continuation in a 1 hour workshop
TES Development	CL03	Challenges from Latin America and Eastern Europe to IFOTES	Lecturer to be confirmed	Teléfono de la Esperanza de Madrid - E	English German Spanish	General	Continuation in a 1 hour workshop
		The development of LifeLine Programs in West Africa	Virginia BAINBRIDGE	LifeLine int - USA			
		Personal disclosure in a traditional oral culture - The Samoan Experience	O'feira SALEVAO & Ian PARKIN	LifeLine, Faataua-Le-Ola & Samoa - SAMOA			

Parallel Lectures 2nd session 12.15-13.15							
Education programmes for adolescents	CL04	Why schools should be teaching well-being	Anthony SELDON	Wellington College - UK	English French German	General	
		Samaritans & emotional health promotion in schools	Tonja SCHMIDT	Samaritans - UK and ROI			
Building Emotional Health at Work and in Daily Life	CL05	Is there any good use of anguish in social telephone relationship?	Michel MONTHEIL	S.O.S Amitié - F	English French Spanish	General	
		Work life training programme	Jonathan MORAN	Samaritans - UK			
Research programmes on TES work and volunteers	CL06	The influence of personality, emotional competence and empathy on emotion-regulation: dealing with emotions in different types of social interaction - Second part: focus on the main questions and perspectives for the continuation of the research	Tanja WRANIK Katia SCHENKEL	Department of Psychology & Swiss Center for Affective Sciences - University of Geneva - CH	English German Italian	General	
1 hour Workshops/Discussion Group 12.15-13.15							
	CW01	The letter in a bottle in the Internet Ocean: implicit requests for help in e-mails sent to Telefono Amico in Italy - Discussion group	Paola FORNASIER Luca RUSI	Dept.of General Psychology - University of Padova - I	Italian	Volunteers Trainers	
	CW02	University students' Internet mediated narratives about depression and stress	Camilla GRANHOLM	Församlingarnas Samtalstjänst i Södra, Finland	English	General	
	CW03	Share of emotions by Internet Exchanges	Jean-Pierre IGOT	S.O.S Amitié - F	French	General	
	CW04	Internet Counselling	Inger Johanne AAS	Kirkens SOS - N	English	General	
	CW05	Challenges from Latin America and Eastern Europe to IFOTES	Trainer to be confirmed	Teléfono de la Esperanza de Madrid -E	Spanish	General Directors	
	CW06	Accreditation Standards for Crisis Line Programmes in the United States	Virginia BAINBRIDGE	LifeLine int - USA	English	Directors	

	CW07	Self awareness - Recognizing one's own emotions	Cornelie BREU	Telefonseelsorge München - D	Any language	General	Max 20 participants
	CW08	Discussion group on the topic of the day	English moderator	IFOTES	English	General	
	CW09	Discussion group on the topic of the day	French moderator	La Main Tendue	French	General	
	CW10	Discussion group on the topic of the day	German moderator	Austrian TES	German	General	
	CW11	Discussion group on the topic of the day	Spanish moderator	Telefono de la Esperanza	Spanish	General	
2 hours Workshops 11.00-13.15							
	CW12	Communication and family violence	Juan SANCHEZ-PORRAS	Teléfono de la Esperanza, Málaga - E	Spanish	General	
	CW13	Dance movement therapy - How your body can express creativity and emotions through movement	Benedetta GORI	Telefono Amico Prato - I	English Italian	General	Comfortable cloths for the participants
	CW14	Non-violent communication (impact on our body)	Saleem EBRAHIM	Non violent communication centre - F	English	General	Requested NVC experiences
	CW15	Listen by Internet	Véronique VAN ESPEN	Télé-Accueil Bruxelles - B	French	General	
	CW16	METAKINEBIOLOGIE® "Tool of integration"	Philippe BERTHOLON	METAKINEBIOLOGIE® - F	French	General	
	CW17	Mind Mapping – Introduction into a creative working method	Wilfried Norbert SCHÖPF	TelefonSeelsorge Dresden - D	German	General	
	CW18	Non violent communication	Vilma COSTETTI	Non violent communication centre - I	Italian	General	
	CW19	Non violent communication	Patricia SALGON	Non violent communication centre - F	Spanish	General	
	CW20	Non violent communication	Anne BOURRIT	Non violent communication centre - CH	French	General	

	CW21	Non violent communication	English trainer	Non violent communication centre	English	General	
	CW22	Non violent communication	Rita GEIMER-SCHEREZ Catherine BURGGRAF	Non violent communication centre - D	German	General	
	CW23	Self awareness - Recognizing one's own emotions	Cornelie BREU	Telefonseelsorge München - D	Any language	General	Max 20 participants - this workshop takes 60 min
	CW24	What colour is your luck?	Barbara RODE	TelefonSeelsorge Recklinghausen - D	German	General	
	CW25	Walking the walk through talking the talk: an experiential workshop facilitating emotional empowerment change	Charlie John FANTECHI	Centro di Psicoterapia Breve, Prato - I	English	General Trainers	
	CW26	Draw a line ... and get into contact	Bernadette PIJNENBURG	SOS Telefonische Hulpdienst Noord-Brabant, 's-Hertogenbosch - NL	English	Trainers Volunteers	
	CW27	Circular emotions and symbolic contract	Ines TESTONI	Dept.General Psychology Padua University - I	Italian	Trainers Volunteers	Comfortable cloths for the participants
	CW28	Standards in training volunteers	Jaana PAASU	The Finnish Association for Mental Health, SOS Center, National Crisis Helpline, Helsinki - FIN	English	Trainers Volunteers	
	CW29	Desire and frustration of stage setting (INSZENIERUNG), in the meaning of FAKE	Gabriela KOKOTT Ellen SIMON	TelefonSeelsorge Trier TelefonSeelsorge Koblenz - D	German	Volunteers	max. 16 participants
	CW30	Emotions as a part of total behaviour	Darja BOBEN-BARDUTZKY	Association of telephone emergency services in Slovenia, Celje - SL	English	Volunteers	
	CW31	Befriending or can we find befrienders? (to be friend or not to be?)	Andrzej DRAMINSKI	OLSZTYNSKI Telefon Zaufania "Anonimowy Przyjacieli", Olsztyn - PL	English	Directors Volunteers	

	CW32	Performance study 2007	Tony STYGER	Die Dargebotene Hand, Zürich - CH	German	Directors Trainers Volunteers	
Plenary 2nd session 15.00-16.30							
Emotions and arts	CP02	Emotions in music	Paolo FRESU	Jazz musician, I	All languages	General	
Poster presentations 17.00-18.00							

Code: date/type/number

Date: 12 July = A; 13 July = B; 14 July = C

Type: P = Plenary, S = Semiplenary; L= Parallel lecture; W = workshop/discussion group

Number: progressive

Each lecture and workshop is given a code. Please indicate on your application form at least two options from lectures and workshops listed in the programme for each day, to help us allow as many people to attend the events of their choice.

Plenary sessions will last one hour and a half. Simultaneous translations will be provided in the five official IFOTES languages: English, French, German, Italian, Spanish.

Parallel lectures will last one hour, with two or three speakers. They will be translated into two other languages. Some of the speakers will lead a one-hour workshop or discussion group after their lecture.

Discussions groups will last one hour. A moderator for each language will lead a debate on the topic of the day.

Workshops will last one or two hours. They will be interactive with about 15-20 participants so the leader is expected to lead the whole session. Please note that no simultaneous translations will be provided for workshops.

Poster presentations: IFOTES members Federations and partners have the opportunity to present posters which show their best practices or projects in operating crisis helplines. Posters will be displayed in one of the halls during the entire congress, and will be discussed at the poster presentation.

Further details of your attendance at lectures and participation in workshops will be given to you directly before the congress starts, or at the registration desk.

During the congress our volunteer staff will be pleased to help you in finding your workshop location, as well as make your stay in Prato as comfortable as possible.